

# LAKE SID E NEWS

Dear Fellow Citizens,

I am pleased to announce that the Town of Hickory Creek has once again received a successful audit by Carl Deaton of Hankins, Eastup, Deaton, Tonn and Seay Accounting Firm. The town's financial statements of governmental activities and all accounting activities are audited annually to ensure compliance with standards contained in the Governmental Auditing Standards issued by the Comptroller General of the United States. The following statements can be found in the 2018 Town of Hickory Creek Financial Statements and Accountants Opinion:



## Financial Highlights

- The assets and deferred outflows of resources of the Town of Hickory Creek exceeded its liabilities and deferred inflows at September 30, 2018 by \$12,050,758. Of this amount, \$2,564,624 may be used to meet the government's ongoing obligations to citizens and creditors
- The Town's total net position increased by \$265,717 during the fiscal year from the results of the current year operations.
- As of September 30, 2018, the Town of Hickory Creek's governmental funds reported combined ending fund balances of \$5,061,681, a decrease of \$467,707 in comparison with the beginning of the period. Approximately 57 percent of this total amount, \$2,884,490 is available for spending at the government's discretion (unassigned fund balance).
- At the end of the current period, the unassigned fund balance for the general fund of \$2,884,490 was 75.90 percent of the total general fund expenditures.

As I mentioned in our last newsletter, the Town Council adopted a balanced budget for 2018-2019 and lowered our Property Tax Rate to .347535 from .366933 per \$100 of value. Our budget and audit can both be found on our town website, [www.hickorycreek-tx.gov](http://www.hickorycreek-tx.gov), under Government > Financial Information.

## FEATURES

LAKE CITIES STAFF WORKING TOGETHER	3
COUNCIL RECOGNITIONS	4
MUNICIPAL COURT MUSINGS	7
UPCOMING	9
GENERAL ELECTION	
ARBOR DAY CELEBRATION	13
REPUBLIC SERVICES TAKES OVER WASTE MANAGEMENT CONTRACT	14
BOAT RAMP & DAY USE PASSES	15

By the time you receive this newsletter, the 86<sup>th</sup> Texas Legislature will be in session, and one of the hot topics again this session will be property tax reform. I cannot stress enough that the Council, staff and I all work diligently to spend your tax dollars wisely, to keep costs under control, and to make sure our property tax rate reflects our fiscally conservative approach to budgeting.

Now, for some exciting news! The corner of I-35 is changing, with the expansion of Turbeville and Point Vista, and commercial development of the area near the AMC Theater. The construction of *Elm Fork Tap House & Kitchen* is underway on the north side of Turbeville Road, and *Angelina's Mexican Restaurant* has secured a site on the south side of Turbeville. These two new sit-down restaurants, along with the new Murphy and RaceTrac stations greatly enhance our commercial tax base, which helps to keep our property taxes low.

Fire hydrants are currently being added to our Harbor Grove neighborhood, and the Lake Cities Fire Department recently notified us that the ISO rating in this neighborhood will drop from a 10 to a 2Y, and the rest of Hickory Creek will drop from 4 to 2. In addition to improved safety for Harbor Grove, these lower ISO (Insurance Service Office) ratings mean lower homeowner's insurance rates for all of our citizens!

Last Fall, our Council selected the engineering firm Dunaway and Associates to do a major update of our Master Parks Plan. Dunaway will begin the process, along with citizens from our community, in the near future. Stay tuned for more to come!

Best wishes for 2019!

Lynn Clark

# A MESSAGE FROM THE HICKORY CREEK POLICE DEPARTMENT



## Hello from the Hickory Creek Police Department!

We hope everyone had a great Holiday Season! Winter is finally here, and it is cold! With winter here, inclement weather can be expected, and the roads can become very dangerous, especially Interstate 35E!

Here are a few winter tips for this winter.

## Winter Season Preparedness

### Vehicles

- Ensure vehicle fuel remains at or above ¼ tank;
- Replace summer windshield washer fluid with winter rated type;
- Ensure vehicle is in good repair before departing;
- Consider keeping blankets, extra clothing, drinking water and non-perishable foods in vehicle;
- Check for weather conditions and updates prior to departure;
- Identify alternate routes to and from destinations.

### Work

- Discuss workplace winter plans with employer;
- Consider keeping blankets, extra clothing, drinking water and non-perishable foods in go-kit;
- Identify alternate travel routes to and from work and refuge locations.

### Residence

- Stock enough drinking water and non-perishable food to support each person for at least three (3) days;
- Discuss with your Doctor the ability to obtain overlap of medications;
- Ensure heaters are working properly;
- Replace/check batteries in smoke detectors;
- Obtain flashlights, batteries, and a battery powered radio;
- Never operate grills or grills inside;
- Coordinate with neighbors for mutual aid.

### Did you know?

By using the cruise control function of your vehicle, you increase your chances of getting into an accident due to the slippery conditions of the road?

If you have any questions, comments or concerns please do not hesitate to contact your police department. We are here to serve you!



Lieutenant Hubbert and Officer Lane helping out at the Arbor Day Celebration at Town Hall.

## LAKE CITIES STAFF WORKING TOGETHER

Staff from Corinth, Hickory Creek, Lake Dallas, and Shady Shores came together to discuss ways to work together that include Police, Public Works, transportation, and parks and trails. The meeting helped foster relationships and incorporate new ways to work together for the betterment of all.



## MEDICINE DISPOSAL

As you clean out the medicine cabinet remember Hickory Creek Town Hall has a MedReturn Drug Collection Unit so you can properly dispose of expired and unused medicines. Below is a list of what can and cannot be deposited in the Med Return.

### ACCEPTED

- Prescriptions
- Prescription Patches
- Prescription Medications
- Prescription Ointments
- Over-the-counter medications
- Vitamins
- Samples
- Medications for pets

### NOT ACCEPTED

- Thermometers
- Hydrogen Peroxide
- Inhalers
- Aerosol Cans
- Ointments, Lotions, or Liquids
- Needles (sharps)
- Medication from businesses or clinics
- Bloody or infectious waste

## HICKORY CREEK TURNS 55



On Thursday, November 8, Hickory Creek celebrated it's 55th year becoming an incorporated Town. We celebrated at Town hall with cake and punch reminiscing with residents who stopped by, on the changes Hickory Creek has seen over the last 55 years, from old dirt roads to new businesses.

## WAY TO GO, OFFICER THERIAULT!

The Cross Timbers Rotary club honored Hickory Creek Police Officer Theriault for the Quarterly Vocation Award. The Town of Hickory Creek is proud of the work Officer Theriault does keeping our town safe!



# COUNCIL RECOGNITIONS

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Boy Scout Jonathan Tolar was recognized during the October Council Meeting for creating a campsite map and installing numbered campsite posts at Sycamore Bend Park.

Richard Dupree was recognized by Chief Dunn for his volunteerism with Citizens on Patrol, a program he began in Hickory Creek in 2009.



Boy Scout Patrick Durbin was recognized at the November Council Meeting for upgrading the entrance sign at Sycamore Bend and the placement of a Texas Parks and Wildlife Department safety sign at the boat ramp.

# ARBOR DAY POSTER CONTEST RECOGNITIONS



The Arbor Day Poster contest winners were announced at the Arbor Day celebration on Saturday, November 3 and were recognized again at the November 20 Town Council meeting by the Town Council. Thank you to all the students from Primrose, Corinth Classical Academy, and Lake Dallas Elementary who participated. There were many beautiful entries explaining the Importance of Trees in our Community.



# GIRDLING ROOTS AND WHAT TO DO ABOUT THEM

Arbor Day Foundation | October 15, 2018

Imagine wearing a belt around your waist that is being squeezed tighter and tighter, and you'll get an idea of what girdling roots do to a tree.

Girdling roots are more common than many people realize, yet they can be deadly. When lateral roots at (or sometimes, just below) the surface of the soil encircle or cut into the main trunk of a tree, the flow of water and nutrients becomes restricted. The longer a tree has to deal with girdling roots, the weaker and more unstable it becomes.



## WHAT CAUSES GIRDLING ROOTS?



Typically, girdling roots don't just "happen." Trees in urban environments are exposed to certain factors trees in nature don't have to contend with, which can cause numerous issues, including girdling roots.

The most common cause is improper planting/transplanting. When trees remain in their nursery containers for too long, the roots can circle the bottom of the pot, having nowhere else to go. When these roots are not loosened during the planting process, they can become girdling roots.

Similarly, when a tree is planted in a hole that is too small, the same process occurs: the tree's roots begin circling one another and in time develop into girdling roots.

Leaving pieces of the planting container or other debris in the planting hold can also lead to girdling roots down the road. Other causes include heavily compacted soil and close proximity to foundations, curbs and other obstructions, all of which can hinder normal root growth.

## HOW TO SPOT GIRDLING ROOTS

Luckily, girdling roots are relatively easy to spot-if you know what to look for.

The number one indicator of girdling roots is an abnormal trunk flare. Typically, a tree trunk flares out where it meets the ground. In a tree with girdling roots, the trunk may instead appear straight or even narrower.

You may also observe roots circling the tree above the soil line, although typically girdling roots lie just below the surface. Other, less obvious signs include early leaf drop, small leaves and canopy dieback.

## TREATING AND PREVENTING GIRDLING ROOTS

The best way to prevent girdling roots-as well as many other problems-is to dig the correct size planting hole. A common misconception is "the deeper the better," however, the planting hole should be two to three times as wide as the root ball and no deeper than the root ball. There should not be soil above the root flare or mulch up against the tree.

If there are roots encircling the base of the root ball, break these up before planting to allow for normal root development. Water a newly planted tree consistently and inspect the root flare for defects periodically.

Girdling roots can be removed, but you may need to consult with a certified arborist to avoid damaging the main stem. In severe cases, girdling roots can compromise the tree's stability and the tree may need to be removed.

# MUNICIPAL COURT MUSINGS

## MOVE OVER/SLOW DOWN

Whether you are a seasoned veteran behind the wheel or you just received your license, there is a law that you need to know about. As you drive through Hickory Creek and surrounding areas, be aware of the Move Over/Slow Down law.

In 2018, The Texas Department of Public Safety (DPS) began enforcement efforts across the state, specifically focusing on the Move Over/Slow Down law. Originally passed in 2003, this law requires motorists to move over or slow down when certain vehicles are stopped on the side of the road with emergency lights activated.

These vehicles include:

- Police
- Fire
- EMS
- Texas Department of Transportation
- Tow Trucks



So what should you do if you see emergency lights up ahead? Specifically, Texas law states that a driver must either:

- Vacate the lane closest to the applicable vehicles stopped on the side of the road (If the road has multiple lanes traveling in the same direction)
- OR
- Slow down to 20mph below the speed limit. (If the speed limit is below 25mph, the driver must slow down to 5mph)

***Drivers should only move over if they can do safely and legally; otherwise, they should slow down.***

Violations of the law can result in a fine up to \$200; the fine increases to \$500 if there is property damage. If violators cause bodily injury, they can be charged with a Class B misdemeanor, resulting in possible jail time and a maximum fine of \$2,000.

Be aware of your surroundings and Move Over or Slow Down when you see emergency vehicles with their lights activated. Those officials are working hard to help others on the road; move over or slow down to let them do their job in a safe manner.

Let's all get home safely!

*Hickory Creek Municipal Court*

# RADAR SPEED LIMIT SIGN DATA

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Greetings! Below I have compiled some quarterly stats for you to review from the analytics provided by the radar signs. Here is how to interpret the data:

- All speed values are in miles per hour (MPH)
- VPH means Vehicles Per Hour
- V85 is the state's standard for setting speed limits generally. This means 85% of all traffic for this quarter were traveling at or below the listed MPH value
- This data represents the quarter from September 1, 2018 through December 17, 2018
- During this quarter, data was not collected on Point Vista due to the detours and construction affecting the data

## **Turbeville Eastbound**

Average Speed: 28.95

V85: 33.00

251 VPH maximum on 9/25/18 at 0930 hours, avg. speed 28.35, max speed 41.00

## **Turbeville Westbound**

Average Speed 28.6

V85: 33.00

227 VPH maximum on 10/19/18 at 0800 hours, avg. speed 28.69, max 46.00

## **Harbor Lane Northbound**

Average Speed: 28.27

V85: 33.00

70 VPH maximum on 12/04/18 at 0800 hours, avg. 29.26, max 39.00

## **Harbor Lane Southbound**

Average Speed: 29.00

V85: 33.00

75 VPH maximum on 9/12/18 at 1700 hours, avg. 28.55, max 39.00

This is just a summary sample of the extensive data provided by the devices. The Police Department will use the data provided to guide our enforcement efforts towards a safer community for everyone, and to pinpoint problem areas and locations related to speed violations. For the safety of everyone, please be aware of posted speed limits and obey all traffic laws.

Regards,

*Carey Dunn*  
Chief Carey Dunn, HCPD

## What is EHAC?

Early Heart Attack Care (or EHAC) education teaches you to recognize the early signs and symptoms of a heart attack. Why? We want you to become an active bystander so you can save a life - even if it's yours.

- About 750,000 people in the U.S. have heart attacks each year. Of those, about 116,000 die.
- Many of these patients experienced early symptoms.

## Learn the EARLY SIGNS & SYMPTOMS

Someone might have one or more of these common symptoms. When they start, they can be mild or come and go. Over time, the symptoms and pain become more intense. *Stay alert and always pay attention to chest pressure.*



## UPCOMING GENERAL ELECTION

The Town of Hickory Creek General Election is scheduled for May 4, 2019 for the purpose of electing Councilmember Place 1, Councilmember Place 3 and Councilmember Place 5.



Phase 1 of Sidewalk City will be complete with new sidewalks installed along Point Vista Road, Ronald Reagan Avenue, and Turbeville Road.

## DID YOU KNOW?

Most heart damage can occur within the first two hours of a heart attack. EHAC encourages you to know the subtle signs of a heart attack and act on them - **BEFORE HEART DAMAGE OCCURS**

## What are the RISK FACTORS?

These are the general risk factors. Discuss your risk with your doctor.

- Chest pain, pressure, burning, aching or tightness - it may come and go
- A family history of cardiovascular disease
- High blood pressure
- Overweight or obese
- Sedentary lifestyle
- Using tobacco products
- Metabolic disease, diabetes or other illnesses
- For women it can also include birth control pills, a history of pre-eclampsia, gestational diabetes or having a low birth weight baby

## What is the difference? MEN vs WOMEN

Some heart attack symptoms can be different between men and women. Why does it matter? Women may be less likely to seek immediate medical care which can cause more damage to the heart.

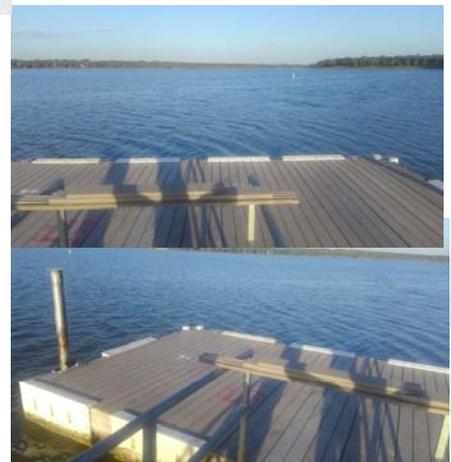
- Men normally feel pain and numbness in the left arm or side of chest, but in women, these symptoms may appear on the right side.
- Women may feel completely exhausted, drained, dizzy or nauseous.
- Women may feel upper back pain that travels up into their jaw.
- Women may think their stomach pain is the flu, heartburn or an ulcer.

## What are ATYPICAL PRESENTATIONS?

In an atypical presentation, the signs and symptoms are different. How? The patient may not complain about pain or pressure in the chest. Be alert for the following:

- A sharp or "knife-like" pain that occurs with coughing or breathing.
- Pain that spreads above the jawbone or into the lower body.
- Difficult or labored breathing.

The Public Works Department installed brand new boat dock bumpers on our docks located in Sycamore Bend Park, Point Vista Park, and Arrowhead Park.



## GREAT AMERICAN CLEAN-UP

The Hickory Creek Parks and Recreation Board will be hosting a Great American Clean-Up at the end of March. Watch our website and social media for an exact date and time.

# ALERT: EMERALD ASH BORER FOUND IN DFW METROPLEX

ARTICLE PUBLISHED BY TEXAS A&M FOREST SERVICE

As of December 2018, emerald ash borer (*Agrilus planipennis*) has been confirmed in Tarrant County and several counties in northeast Texas. The emerald ash borer beetle (EAB) is a destructive non-native wood-boring pest of ash trees (*Fraxinus* spp.) Native to Asia, EAB was unknown in North America until its discovery in southeast Michigan in 2002. Since then, this invasive pest has spread, killing millions of ash trees across the country.

EAB is a significant threat to urban, suburban, and rural forests as it kills both stressed and healthy ash trees. EAB is very aggressive and ash trees may die within two or three years after they become infested. Ash trees are widespread in the United States and all 16 native ash species are susceptible to attack.



Green ash

## WHAT TO LOOK FOR

**Host:** Ash (all species)

**Signs/Symptoms:** ash trees with drying or dead branches in upper crown, shoots or suckering along the trunk, bark splits with winding galleries and white larvae beneath the bark; presence of the beetle itself; heavy feeding by woodpeckers; and “D”-shaped exit holes in bark.



Adult EAB  
(1/2” long)

## WHAT TO DO NEXT

**Preventative Management:** remove poor condition ash trees now before infestation occurs to reduce current and future risk. If EAB activity is confirmed within a few miles of your area, treat high value ash trees with systematic insecticide to reduce intensity of attack.

**Therapeutic Management:** Once infested, if more than 50% of crown remains, treat with systemic insecticide to slow attack; If less than 50% of crown remains, remove tree.



Sprouts on Trunk



Dying Branches



EAB larval galleries



D-shaped exit hole



### TFS Can Help

Guide for communities:

<http://tfsweb.tamu.edu/eab/>

Hotline to Report: 1-866-322-4512

# SAVE ENERGY THIS WINTER

Article Published by Take Care of Texas | December 13, 2018

Frosty weather has arrived in Texas. Although it's rare to see extremely low temperatures in much of our state, the cold weather still has an impact on your energy bill. Across Texas, heating accounts for 22 percent of a household's energy consumption, on average. And, due to rising fuel prices, most households in the United States can expect higher heating costs this winter.

Luckily, there are simple ways to save energy. Whenever you conserve energy, you not only save money, you help keep the air clean. Energy is produced using fuels such as oil, coal, and gas that can impact air quality. Through simple measures, Texans can lower their energy consumption, reducing the need for energy production and consequently decreasing emissions. So, what can Texans do to save energy and keep the air clean?

Check out the energy saving tips. As temperatures continue to drop, you and your neighbors can get that warm feeling of knowing you're doing something good for the environment—and your wallets.

- Maintain your heating system to help it operate efficiently. Schedule service for it and change the air filter as recommended by the manufacturer. A dirty filter slows air, making the system work harder, which wastes energy.
- Turn off kitchen, bath, and other exhaust fans within 20 minutes after you are done cooking or bathing.
- About 30 percent of a home's heating energy is lost through windows. Window coverings, such as tight-fitting, insulating drapes or shades, can reduce energy loss and improve home comfort. You can also use a heavy-duty, clear plastic sheet on a frame or tape clear plastic film to the inside of your window frames during the cold months.

## DO YOU HAVE **concerns** about falling?



**A MATTER OF  
BALANCE**

MANAGING CONCERNS ABOUT FALLS

Many older adults experience concerns about falling and restrict their activities. A MATTER OF BALANCE is an award-winning program designed to manage falls and increase activity levels.

**This 8 session program emphasizes practical strategies to manage falls.**

#### YOU WILL LEARN TO:

- view falls as controllable
- set goals for increasing activity
- make changes to reduce fall risks at home
- exercise to increase strength and balance

#### WHO SHOULD ATTEND?

- anyone concerned about falls
- anyone interested in improving balance, flexibility and strength
- anyone who has fallen in the past
- anyone who has restricted activities because of falling concerns

Workshop is FREE to all, although contributions are accepted.



February 7 through  
March 28, 2019  
Thursdays  
10:00 am to 12:00 at

Lake Dallas City Hall  
212 Main Street  
Lake Dallas, TX 75065  
Call (940) 497-3566  
to register

- Open curtains on south-facing windows during the day, allowing sunlight to naturally heat your home. Close them at night to reduce the chill you may feel from cold windows.

- Adjust your thermostat. To reduce energy use, set the temperature to 68 degrees or lower in the winter. A smart or programmable thermostat can make it easy to set back your temperature.

- During the winter, reverse your ceiling fan to force the warm air near the ceiling down into the room; the blades should be set on a low speed and spin in a clockwise direction.

- Weatherize your home to save up to 10 percent on your energy bill. Seal air gaps around windows, doors, pipes, chimneys, recessed lights, and unfinished spaces. Make sure your home is insulated properly.

- Keeping your fireplace damper open is like keeping a window open, so close the damper unless a fire is burning. If you never use the fireplace, plug and seal the chimney flue. Check the seal on the damper and make it as snug as possible. Add caulking around the fireplace hearth.

# TREE REBATE PROGRAM



In an effort to increase your property value and improve livability in our Town, Hickory Creek is offering a tree rebate program beginning November 1, 2018 through May 1, 2019. To participate, purchase one of the qualifying trees below and you can apply for a \$25 rebate for each tree, up to three trees per property. Select a tree that is at least **five gallons in size**, costs at least **\$25**, receive a **paid invoice or receipt showing the date of purchase, supplier name, and address, the size of the tree (s), and the price of the tree (s)**. Only trees purchased between **November 1, 2018 and May 1, 2019 qualify**. Residents may fill out the application online or at Town Hall for the rebate. The Town Council has appropriated a limited amount of funds for this program. Once the funds are extinguished, there will be no further rebates. Applications will be considered on a first-come, first served basis. For more information regarding the program go to our website [www.hickorycreek-tx.gov](http://www.hickorycreek-tx.gov). Click under Community and Tree Rebate Program or contact Town Hall at 940.497.2528.

**BIG TREES:**

Quantity	Common Name	Botanic Name	Leaves	Sun
	Bald Cypress	Taxodium distichum	Deciduous	Full/partial
	Blackjack Oak	Quercus marilandica	Deciduous	Full
	Bur Oak	Quercus macrocarpa	Deciduous	Full
	Cedar Elm	Ulmus crassifolia	Deciduous	Full
	Chinquapin Oak	Quercus muhlenbergii	Deciduous	Full/partial
	Lacebark Elm	Ulmus parvifolia	Deciduous	Partial
	Live Oak	Quercus virginiana	Evergreen	Full
	Pecan	Carya illinoensis	Deciduous	Full
	Red Oak (Shumard)	Quercus shumardii	Deciduous	Full
	Red Oak (Texas)	Quercus buckleyi	Deciduous	Full

**MEDIUM/SMALL TREES:**

Quantity	Common Name	Botanic Name	Leaves	Sun
	Desert Willow	Chilopsis linearis	Deciduous	Full
	Dogwood	Cornus florida	Deciduous	Partial
	Eve's Necklace	Sophora affinis	Deciduous	Partial
	Mexican Buckeye	Ungnadia speciosa	Deciduous	Full
	Mexican Plum	Prunus mexicana	Deciduous	Partial
	Mexican White Oak	Quercus polymorpha	Deciduous	Full
	Possum-haw Holly	Ilex decidua	Deciduous	Full/partial
	Redbud (Texas)	Cercis canadensis	Deciduous	Partial
	Soapberry	Sapindus drummondii	Deciduous	Full/partial
	TX Mountain Laurel	Sophora secundiflora	Evergreen	Full/partial
	Vitex	Vitex agnus-castus	Deciduous	Full
	Wax Myrtle	Myrica cerifera	Evergreen	Partial
	Yaupon Holly	Ilex vomitoria	Evergreen	Full/partial

# ARBOR DAY CELEBRATION



On Saturday, November 3, the Parks and Recreation board hosted an Arbor Day Celebration at Town Hall in honor of Hickory Creek's tenth year as a Tree City. Boy Scouts from Troop 191 and Troop 424 participated in the flag raising ceremony and the National Anthem was sung by the Corinth Classical Academy Choir. The celebration included educational presentations from the Denton Master Gardeners and Scott Greer from the Tree Shepard's. The Tree Musketeers hosted walks around Town Hall to discuss the importance of tree care. Also included were Tree Clean and the Benefits of Tree demonstrations, tree giveaways and tree care pamphlets. Prior to the event, students from Primrose, Lake Dallas Elementary, and Corinth Classical Academy participated in an Arbor Day Poster contest . The winners of the poster contest were announced during the celebration. A free lunch was provided by resident Mark Tucker with Mark Tucker: Allstate Insurance, and pictures were taken by Yvonne Estes Photography. The Parks and Recreation Board, along with Town Council members planted three trees in front of Town Hall to commemorate the Arbor Day celebration. Thank you to those who came out to help celebrate Arbor Day with Hickory Creek.



# REPUBLIC SERVICES TAKES OVER WASTE MANAGEMENT CONTRACT



We'll handle it from here.™

We are pleased to announce that Republic Services has begun providing waste and recycling collection services to Hickory Creek residents. At Republic Services, they're proud to be a partner you can count on, helping to make businesses, communities, homes and our Blue Planet® better. As new Republic Services customers you should expect a seamless transition.

- Republic Services will honor the current contract.
- You may continue to use your existing waste containers until otherwise notified.
- To learn about proper recycling practices, please visit [RecyclingSimplified.com](http://RecyclingSimplified.com)

Republic Services had served North Texas and the surrounding areas for decades, with more than 1,300 employees across the region.

Republic employees are active members of the community through coaching youth sports, volunteering on fire departments and donating time and resources to many local causes.

Per our existing contract with Waste Management, each October 1 a CPI Adjustment based on the Seasonally Adjusted Dallas-Ft. Worth Average for All Urban Consumer Items is calculated for residential and commercial rates. This year's total adjustment will be **2.75%**. This adjustment will show on residents upcoming bills.

Hickory Creek provides a **30%** senior discount on trash and recycling services for residents over 65. To get signed up, bring your trash bill and drivers license to Town Hall and let us know you're eligible for the discount. The Town will contact Republic Services for your discount on future bills. Once your information has been submitted, there is no need to reapply each year. Senior discounts previously applied for with Waste Management will carry over to Republic Services.

Questions	Answers
Who do I contact with questions?	You will still call the same # at 972-316-0789
What changes in service will we see?	There will be no change in service.
Will our service day change?	No changes to service day.
Are you using the same trucks?	We will use a mix of Republic Services and Waste Management trucks. The Waste Management trucks will be rebranded after 12/1/2018.
What happens to the At Your Door Service?	Republic Services will contract with At Your Door during the transition period before moving to Republic Services.
Are the same drivers going to service my account?	Republic Services has hired the same Waste Management drivers and will continue to hire drivers as necessary.
When will you switch out the carts?	After 12/1/2018 we will begin exchanging carts or rebranding them.
Will Republic Services take over the billing for residential customers? For commercial customers?	Republic Services will assume all billing that Waste Management currently provides.
Will account numbers change?	Yes, you will receive a new account number on the next invoice.
If we have landfill usage as part of the agreement, will we still be able to use the landfill? Will you change landfills?	Landfill use will still be available to residents. If a landfill change becomes necessary, we will communicate ahead of time.
What date will Republic Services begin servicing?	We will begin servicing December 1, 2018.
What happens to a customer that has a roll-off container?	The customer will be serviced by Republic Services and during the transition period the container will change to a Republic Services container.
When will commercial containers change over?	Commercial containers will be exchanged or rebranded after the initial transition.
If I had auto-pay with Waste Management, will I need to set up again?	Yes, auto-pay will not transfer.

If you have any questions about your waste and recycling collection services, please call [972.316.0789](tel:972.316.0789)

## UPCOMING BULK TRASH DAYS

**FEBRUARY 21**

**MARCH 21**

**APRIL 18**

**MAY 16**

# COMMUNITY REMINDERS

## ALARM PERMITS

Hickory Creek requires that all commercial and residential alarm systems be registered with the town every January. First time residential alarms and commercial alarm systems require a \$50 application fee. Subsequent home renewals are currently free. Failure to register an alarm system and/or multiple false alarms may result in citations and fines. Applications may be found on the Permits page of the town website or come by the Building Department at Town Hall. For more information contact 940.497.2528.

## ANIMAL REGISTRATION

The Town of Hickory Creek requires all cats and dogs be registered with Animal Services annually. There is no charge to register, just bring a valid copy of their rabies vaccination certificate to town hall.



## BOAT RAMP & DAY USE PASSES

Boat ramp and day use passes expire on December 31 of each year. You can purchase 2019 passes at Town Hall, online, or at the pay stations located in Arrowhead, Point Vista, and Sycamore Bend. If you purchase the pass at the park pay station you will receive a receipt that requires you to stop by Town Hall during business hours to pick up a permanent sticker. If you purchase passes online, we send the pass to you in the mail.

Hickory Creek Residents receive a **FREE** day use pass but you must come by and pick it up at Town Hall. Boat ramp passes for Hickory Creek residents are \$35. Having an expired park pass can result in a citation. Please place all passes in the front windshield by the inspection sticker so they may easily be seen.



### HICKORY CREEK TOWN HALL

1075 Ronald Reagan Avenue

940-497-2528

Monday - Thursday

7:00 AM - 4:30 PM

Friday

7:30 AM - 11:30 AM

### POLICE DEPARTMENT

1075 Ronald Reagan Avenue

940-497-3520

### Police/Fire Emergency 911

Non Emergency

940-349-1600

### HICKORY CREEK ANIMAL SHELTER

970 Main Street

940-349-1600

Monday - Friday

7:00 AM - 3:30 PM

Saturday - Sunday

9:00 AM - 1:00 PM

FOLLOW THE TOWN



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## VISIT YOUR TOWN HALL

Parks & Recreation Board—2nd Monday @ 6:30 PM

Planning & Zoning Commission—1st Wednesday @ 7 PM

Town Council—3rd Tuesday @ 6:30 PM

Economic Development Corporation—4th Thursday @ 5:30 PM

[www.hickorycreekEDC.com](http://www.hickorycreekEDC.com)

## UPCOMING TOWN CLOSURES

January 21

Martin Luther King Day

February 18

President's Day

April 19

Good Friday